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PEAK CHAT



Bryant Park, Albany OR

Photo credit: Tim H. Corban

Many of us have heard the expression that we would pay for the dry December we enjoyed and boy did we! The record rainfalls in January wreaked havoc for many resulting in flooding, power outages, evacuations and even fatalities. Our thoughts and prayers go out to those families that were victims of the devastation.

Times like this are brutal reminders to count your blessings and make sure that you are prepared in the event of a disaster or crisis. At PEAK, we have a dedicated team that can work with you to ensure that your information technology is safeguarded to the best extent possible. From a simple data back up on an external hard drive to terabytes of data stored off site, we can help you be prepared.

Thank You for Your Feedback!

Last month we released our annual customer satisfaction survey. Please visit www.peakinternet.com/2012survey to complete the survey for a chance to win a new Kindle Fire. I would like to thank everyone that has already participated and assure you that we listen to what you have to say. Each survey is thoroughly reviewed by every member of our management team. I value the business principles from which we operate and enjoy the ability to tailor custom solutions and initiatives in order to meet the needs of our customers and the communities we serve.

In March we will be recognizing our staff at the annual PEAK awards celebration, so your feedback makes a difference. I attribute our success to the people we employ and the partnerships we have formed over the years. I expect every interaction you have with our staff to be positive and appreciate and encourage the accolades many of you have shared with me. I also want to know when we fall short so we can learn from our mistakes.

Partnerships are ingrained into our corporate DNA and as a result, we now offer a host of advanced services to the business community through our Professional Services division. To learn more see: <http://pro.peakinternet.com/>.

What's New in PEAK Chat

To read more about the articles listed below, go online to the PEAK Chat section of our website: <http://blog.peakinternet.com>



Meet Nico Bressler — Field Service Technician

With two years of experience and an enthusiastic attitude mixed with his technology background, Nico Bressler is a key member for his role with our PEAK Professional Services team. Nico was originally hired as a Technical Support Representative, but quickly took interest in interacting with customers and providing them exceptional service. Nico now serves as a Field Service Technician in our PEAK Professional Services division where his primary focus is on-site installations, and hardware and software maintenance.

READ ON:

<http://blog.peakinternet.com/profile/meet-nico-bressler>

facebook

Facebook Timeline is Coming, But What Is It?

Like it or not, Facebook Timeline is here to stay. In a blog post, the social network announced it will convert all profiles to Timeline over the next few week. Facebook previously gave users the choice to opt into Timeline but the social network now says it is about to make its previous profile style unavailable.

READ ON:

<http://blog.peakinternet.com/marketing/facebook-timeline-is-coming>



Donovan Visits CES 2012

The annual Consumer Electronics Show is geek heaven on Earth — a Super Bowl, Disney World and New York Fashion Week all rolled into one for the techies who flock to Vegas to eyeball the newest gadgets from the world's leading manufacturers. This year we sent our very own Senior Technical Support Rep Donovan Kindell to the big show.

READ ON:

<http://blog.peakinternet.com/marketing/donovan-visits-ces-2012>



CoEnergy Partners with Susan G. Komen

I am pleased to announce that our affiliate company, CoEnergy Propane, has partnered with the Susan G. Komen for the Cure® of SW Washington and Oregon to raise awareness and fight breast cancer. CoEnergy Propane has pledged to release two of its propane delivery trucks decked out in pink for the occasion in order to allow their customers to have a portion of their energy dollars go to Susan G. Komen for the Cure.® The first truck will be released in January 2012 and will serve their customers in Central Oregon including Deschutes, Jefferson, and Crook Counties. The second truck will be getting its facelift in the spring of 2012 and will be delivering propane to Willamette Valley customers as well as Oregon coast customers from Lincoln City to Reedsport.



As Valentines Day approaches, I encourage you to support a local business and members of your local Chamber of Commerce. Thank you for a wonderful 2011, we look forward to serving our customers in 2012.



Rick

Rick Petersen, President/CEO
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